

To receive money



Complete the form and present with valid I.D.

For Western Union® Card holders, please fill in your card number:

Card N°

Purpose of Transaction _____

Nature of Business/Occupation _____

Relationship with Sender _____

DO NOT WRITE BELOW

Agency Operator number

Date / / Time

Money Transfer Control No. _____

Identification

Receiver

Type Expiration

First name(s) _____

Number

Last name(s) _____

Paternal

Maternal

Address _____

Street

City

Province/Country

Postal Code

Telephone No. ()

Money Transfer Control Number

Check number

Payout Amount

Sender

Amount/Currency sent by Sender

First name(s) _____

Last name(s) _____

Paternal

Maternal

Address _____

Street

City

Province/Country

Postal Code

Telephone No. ()

Fx Rate

Date filed / /

Originating city/country

Expected payout city/country

Amount expected

Test Question

City, state/province, country money sent from

Answer

Test Question

Answer

Agent's signature

CERTAIN TERMS AND CONDITIONS GOVERNING THE MONEY TRANSFER SERVICE YOU HAVE SELECTED ARE SET FORTH ON THE BACK OF THIS FORM. BY SIGNING THIS FORM, YOU ARE AGREEING TO THOSE TERMS AND CONDITIONS. IN ADDITION TO THE TRANSFER FEE, WESTERN UNION AND ITS AGENTS ALSO MAKE MONEY FROM THE EXCHANGE OF CURRENCIES. *PLEASE SEE IMPORTANT INFORMATION REGARDING CURRENCY EXCHANGE AND OTHER LEGAL RESTRICTIONS THAT MAY DELAY THE TRANSACTION SET FORTH ON THE BACK OF THIS FORM. UNLESS YOU HAVE CHOSEN TO BE PAID A CURRENCY DIFFERENT FROM THE ONE DESIGNATED BY YOUR SENDER, THE CURRENCY TO BE PAID AND THE EXCHANGE RATE FOR YOUR TRANSACTION ARE TYPICALLY DETERMINED AT THE TIME THE TRANSACTION WAS SENT.

Customer's signature _____

Date _____

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moving money for better

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Customer's signature

Date

WESTERN UNION MONEY TRANSFER® SERVICE (“SERVICE”) IS PROVIDED ON THE FOLLOWING TERMS AND CONDITIONS

Service transactions can be sent and picked up at most Western Union agent locations worldwide. Call the number listed below for the address and hours of nearby locations. Regular money transfers are usually available within minutes for pick up by the recipient, subject to hours of operation of the paying agent location. Delays and other restrictions apply in certain countries. Call the number below for details.

Money transfers will normally be paid in cash, but some agents may pay by check or a combination of cash and check. All payments are subject to availability and the conditions applicable at the Western Union agent payment location. In limited circumstances, payment of a money transfer may be subject to local taxes and/or service charges.

Applicable law prohibits money transmitters from doing business with certain individuals and countries. To comply, Western Union is required to screen all transactions against lists of names provided by the governments of the countries and territories in which we do business, including the US Treasury Department’s Office of Foreign Assets Control (OFAC) and the European Union. If a potential match is identified, Western Union must research the transaction to determine if the individual matched is in fact the individual on the relevant list. On occasion, customers are required to provide additional identification or information. Transactions may thus be delayed. This is a legal requirement for all transactions processed by Western Union (inclusive of transfers that originate and terminate outside of the US).

FOREIGN EXCHANGE: The transfer fees and the money that Western Union (or its Agents) makes when it changes your money into foreign currency may vary based on the payout currency that you select. Some Western Union Agents may offer Receivers the choice to receive funds in a currency different from the one you selected. In such instances, Western Union (or its Agents) may make additional money when it changes your funds into the currency selected by the Receiver. If you chose a payment currency different from the national currency of the country to which you are sending money, the payment currency you chose may not be available at all Western Union Agent locations in that country, or may not be available in small enough denominations to pay all of your money transfer. In such cases, the paying Agent may pay all or part of your transfer in national currency.

Sending to countries that provide payment in multiple currencies: You must select the currency of payment at the time you send money. The transfer fee and the money Western Union (or its Agents) makes when it changes your funds into foreign currency may vary based upon the payment currency that you select. Some Western Union Agents may offer Receivers the choice to receive funds in a currency different from the

one that you selected. In such instances, Western Union (or its Agents) may make additional money when your funds are converted into the currency selected by the receiver.

Receiving money in countries that provide payment in multiple currencies: In some countries, you may elect to receive a different currency from the one that your sender selected for payment, in which case the currency exchange rate that Western Union applies to your transaction may differ from the one applicable to a transaction paid in the currency your sender selected, and Western Union (or its Agents) may make additional money when the funds are converted from the payment currency selected by the sender into the currency you have selected. You may obtain additional information about exchange rates by calling the number at the bottom of this form.

TEST QUESTIONS may generally be used only if the recipient does not have valid identification, and the principal amount of the money transfer does not exceed US\$1000.00 (or local equivalent). Prior to payment of the transaction, Agents must obtain the response of the Test Question even if proper identification is presented. Different limits may apply for money transfers to or from certain countries. Test Question transactions may require an additional fee. For certain destinations (principally in Africa), a Test Question is required for all transactions (regardless of the principal amount) AND, in addition, the receiver may be required to provide identification. Test Questions are not an additional security feature and cannot be used to time or delay the payment of a transaction. Test Question is prohibited in certain countries. Please contact Western Union at the number listed below for current information regarding the use of a Test Question for the destination of your money transfer. **TELEPHONE NOTIFICATION** to the recipient that a money transfer is available is offered in most countries for an additional fee. **MESSENGER DELIVERY** of a check or bank draft is available in some countries to selected destinations for an additional fee. **SUPPLEMENTAL MESSAGES** may be included with money transfers sent to most countries for an additional fee.

REFUND AND ADMINISTRATIVE CHARGE — Western Union will refund the principal amount of a money transfer upon the written request of the sender if payment to the recipient is not made within 45 days. Western Union will refund the transfer fee upon written request of the sender if the money transfer is not available to the recipient within a reasonable amount of time, subject to the business hours of the location selected for payment and other conditions, including, without limitation, conditions beyond the control of Western Union or its agents, such as inclement weather or telecommunications failure. Payment of some money transfers may be delayed as a result of the application of United States or other applicable laws. To the extent

allowed by law, Western Union may deduct an administrative charge from money transfers that are not picked up within one year of the send date.

WESTERN UNION DOES NOT GUARANTEE THE DELIVERY OR SUITABILITY OF ANY GOOD OR SERVICE PAID FOR BY MEANS OF A WESTERN UNION MONEY TRANSFER. YOU ARE CAUTIONED AGAINST SENDING MONEY TO ANY PERSON YOU DO NOT KNOW. IN NO EVENT SHALL WESTERN UNION OR ANY OF ITS AGENTS BE LIABLE FOR DAMAGES FOR DELAY, NONPAYMENT OR UNDERPAYMENT OF THIS MONEY TRANSFER, OR NON-DELIVERY OF ANY SUPPLEMENTAL MESSAGE, WHETHER CAUSED BY NEGLIGENCE ON THE PART OF THEIR EMPLOYEES OR AGENTS OR OTHERWISE, BEYOND THE SUM EQUIVALENT TO \$500 U.S. DOLLARS (IN ADDITION TO REFUNDING THE PRINCIPAL AMOUNT OF THE MONEY TRANSFER AND THE TRANSFER FEE). IN NO EVENT WILL WESTERN UNION OR ITS AGENTS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. THE FOREGOING DISCLAIMER SHALL NOT LIMIT WESTERN UNION’S LIABILITY FOR DAMAGES RESULTING FROM WESTERN UNION’S GROSS NEGLIGENCE OR INTENTIONAL MISCONDUCT IN THOSE JURISDICTIONS WHERE SUCH A LIMITATION OF LIABILITY IS VOID.

When a Western Union agent accepts a check draft, credit or debit card or other non-cash form of payment, neither Western Union nor the agent assumes any obligation to process or pay the money transfer if the form of payment is uncollectible, nor do they assume any liability for damages resulting from nonpayment of the money transfer by reason of such uncollectibility. Western Union reserves the right to change Service without notice. Western Union and its agents may refuse to provide Service to any person.

WESTERN UNION PRIVACY POLICY — Western Union may disclose your personal information to third parties. The information disclosed may include information describing your transaction with Western Union; identification information, such as the name, telephone number, address and other information about senders and recipients. Western Union may provide such information to financial institutions, such as banks and credit card companies; retailers, such as home furnishes and clothing stores; companies that process transactions or provide other services for Western Union; government agencies; and catalogue companies and other direct marketers. You may have other rights regarding the privacy or protection of your personal data under applicable law. Western Union’s policy is always to comply with applicable law.

The Western Union Money Transfer service is provided by Western Union Financial Services, Inc., an American company, (for money transfers to and from the United States, Canada and Mexico, and commercial services transactions) and Western Union International Limited, an Irish company (for all other money transfers) through a network of authorized agents and representatives worldwide.