



INFORMATION SECURITY MANAGEMENT SYSTEM POLICY STATEMENT

(ISO 27001:2022)

DATE: 18th MARCH, 2024.

The Top Management of FirstBank Ghana recognizes the importance of safeguarding our information assets to maintain the trust of our customers, protect our reputation, and ensure the continuity of our business operations. Therefore, we are committed to preserving the Confidentiality, Integrity and Availability of our information asset and maintaining a defined level of Information Security in accordance with the international standard.

In improving and maintaining an effective management system, FirstBank Ghana Ltd has transitioned to the latest version of the Information Security Management System standard, ISO 27001:2022.

Our ISMS is designed to:

1. **Protect Confidentiality:** We will ensure that sensitive information is accessed only by authorized individuals and is not disclosed to unauthorized parties.
2. **Ensure Integrity:** We will maintain the accuracy and completeness of our information assets and prevent unauthorized alteration or destruction.
3. **Promote Availability:** We will ensure that our information assets are available when needed by authorized users and that any disruptions to availability are minimized and promptly resolved.
4. **Manage Risk:** We will identify, assess, and mitigate information security risks to an acceptable level through the implementation of appropriate controls and countermeasures.
5. **Comply with Legal and Regulatory Requirements:** We will adhere to all relevant laws, regulations, and contractual obligations related to information security.
6. **Promote Awareness:** We will raise awareness among our employees, contractors, and other stakeholders about their responsibilities for information security and provide them with the necessary training and resources to fulfill those responsibilities.
7. **Continual Improvement:** FirstBank Ghana Ltd will regularly review and improve its ISMS to adapt to changes in the threat landscape, technology, business requirements and best practices. Communication of ISMS documents will be made available to relevant stakeholders.

The main goal for Information security is to have a program that will ensure FirstBank Ghana meets its statutory functions which are security of stakeholder's information asset, thereby creating a good reputation, better market image and reducing the damage caused by potential incidents. In accordance with its vision, mission, core values driven by the corporate strategy.

Yours Sincerely,

The Management, FirstBank Ghana Ltd.